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| INTEGRATED MANAGEMENT SYSTEM | | |

Annexure – 2: IMS Policy

We, at New Image Building Services, have developed and deployed a comprehensive yet pragmatic Integrated Management System, which subscribes to all appropriate legal and regulatory standards, and complies with the requirements of ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018 thereby ensuring that we:

- ❖ Fulfil the commitments made to the internal and external customers in an effective and efficient manner, exceeding their expectations.
- ❖ Enhance customer satisfaction by delivering high quality product in a timely, accurate and reliable manner.
- ❖ Establish SMART (specific, measurable, achievable, realistic and time bound) objectives.
- ❖ Plan, respond and recover from any emergency or crisis situations.
- ❖ Allocate necessary resources and provide the required training to all employees.
- ❖ Develop and nurture a safe risk-free culture by conducting regular risk assessments and deploying appropriate measures to mitigate risks on existing activities.
- ❖ Protect the environment by preventing pollution, sustainable resource use, protection of biodiversity and ecosystems.
- ❖ Assure a safe workplace by establishing effective operational procedures, structured inspections and employing qualified personnel in all sectors of the company's activities.
- ❖ Ensure all interested parties are aware of our policy and comply with them.
- ❖ Are committed to the continual improvement of our Integrated Management System, and involve our employees, customers, suppliers, and all interested parties in activities to help achieve this.
- ❖ Are committed to eliminate hazards and reduce OH&S risks.
- ❖ Are committed to consultation and participation of workers, and, where they exist, workers' representatives.

Meeting these high standards is the responsibility of the entire NIBS team. We have a shared commitment to the effective operation of the Integrated Management System, and to the achievement of this Policy and the Objectives derived from it.


Mohammad Abu Issa
General Manager
1st January 2022

